Jefferson®

Date: September 30, 2015

From: IS&T

To: All Departments with Macintosh Computers

Subject: **Apple El Capitan (10.11) Operating System Update**

IS&T is performing extensive testing on the latest operating system from Apple, El Capitan (10.11). IS&T will continue to implement the current Yosemite (10.10.5) operating system on all new Apple devices until the new OS is fully tested to work with encryption, antivirus and office software that is installed on all campus hardware. It is strongly recommended that users **refrain** from upgrading to El Capitan until IS&T has completed all testing.

Any attempts to upgrade to El Capitan will lead to full data loss from the encryption software on Apple hard drives.

When testing is done and the new operating system is released on new campus hardware there will be two upgrade paths.
- If you are currently running Yosemite (10.10) you will be able to run the Apple installer. Please make sure you have a good backup of your data before doing the update.
- Otherwise all other operating systems you will need to open a project to have your machine upgraded. A technician will do a complete backup, wipe the hard drive, the new operating system installed and the data restored. All future upgrades will be available with the Apple installer.

IS&T will post any new information regarding El Capitan (10.11) as it becomes available. Thank you for your patience and understanding.